November 22-24, 2021

Itaú BBA | LatAm Virtual Conference Presentation

Itaú Corpbanca







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- The Bank is an issuer in Chile of securities registered and regulated by the Financial Market Commission, or "CMF". Shares of our common stock are traded on the Bolsa de Comercio de Santiago—Bolsa de Valores, or the Santiago Stock Exchange and the Bolsa Electrónica de Chile—Bolsa de Valores, or Electronic Stock Exchange, which we jointly refer to as the "Chilean Stock Exchanges," under the symbol "ITAUCORP." The Bank is also a foreign private issuer registered with the SEC and the Bank's American Depositary Shares are traded on the New York Stock Exchange under the symbol "ITCB." Accordingly, we are currently required to file quarterly and annual reports in Spanish and issue hechos esenciales o relevantes (notices of essential or material events) to the CMF and provide copies of such reports and notices to the Chilean Stock Exchanges and the SEC. All such reports are available at www.cmf.cl, www.sec.gov and ir.itau.cl.

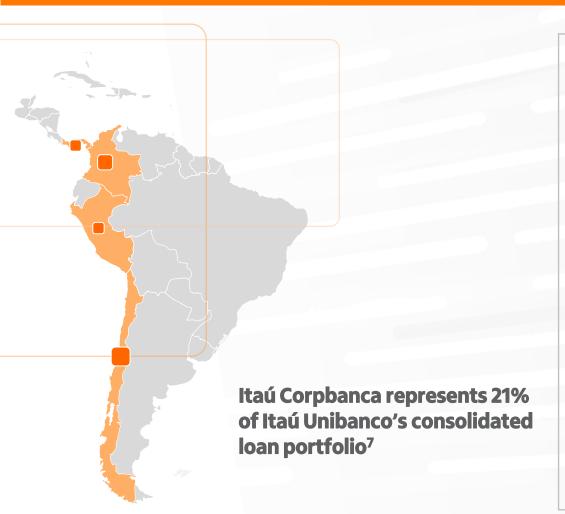




About us?



Universal bank | We are key part of Itaú Unibanco's internationalization strategy



Regional footprint & main indicators 1, 2			
Assets	US\$ 36.4 bn	US\$ 7.8 bn	US\$ 44.2 bn
Loans	US\$ 23.5 bn	US\$ 5.9 bn	US\$ 29.4 bn
Market Share	9.6%	4.0%³	
Headcount 4	5,160	2,931	8,091
Branches ⁵	186	107	293
Recurring Net Income 3Q21	US\$ 72 mn	US\$ 0 mn	US\$ 73 mn
Recurring RoTAE 3Q21 ⁶	17.2%	0.4%	13.2%

^{1—} Information as of September 30, 2021; 2— Figures were converted at an exchange rate of 809.02 CLP/USD; 3— Information as of August 31, 2021; 4— Headcount for Chile includes employees of our New York branch and for Colombia includes headcount of Itaú (Panama); 5— Branches for Chile include one branch in New York and for Colombia include one office in Panama; 6— Tangible Equity: Shareholders equity net of goodwill, intangibles from business combination and related deferred tax liabilities; 7— Considering the consolidated loan portfolios of Itaú Unibanco and Itaú Corpbanca reported in their respective 3Q'21 MD&As at a R\$ 5.4464 / US\$ and a Ch\$ 809.02 / US\$ foreign exchange rates as of 30.09.2021.

Sources: Itaú Corpbanca, CMF and SFC.

Concepción

How have we evolved?

Valdivia



Itaú Chile and Corpbanca

Adaptable culture | innovation | transparency in business

Concepción



2016

20172018

2019 2020

2021

Merger

- Team building: senior and middle management
- Corporate Governance, risk management framework and other policies
- Balance sheet and liquidity strengthening

Integration & Construction

 Migration and client segmentation of retail clients in Chile

Corpbanca

- Roll out of digital initiatives
- Introduction of Itaú Brand in the Colombian retail Market

- Full focus on client satisfaction
- Strengthening our culture throughout the organization
- Deepening on Itaú's management model

Pandemic Mgmt & Planning

- Continued emphasis on deepening clientcentricity, while managing the social unrest and COVID-driven dynamics
- Strategic review of our operations in Chile and Colombia to accelerate our digital transformation process
- Design of a new innovative transformation plan driven by a digital approach

Transformation

Execution of the **digital transformation plan**

Colombia

- Strategic implementation at the forefront of banking in the region
- We celebrate 150 years with our clients



What are we seeking?



To change leagues and compare ourselves with the world's best companies in **client satisfaction.**

Changing leagues

Promoting people's power of

transformation

To be the leading bank in sustainable performance and customer satisfaction

Our

Purpose

Our

Vision

Our culture

Our Way

Simple. Always People mean everything to us Ethics are non-negotiable

It's only good for us if it's good for the client Passionate about performance The best argument is the one that matters

We think and act like owners

Strategic agenda

Disruption

through innovative products and channels

Customer centricity

highly scalable and efficient digital first service model

Simple and digital

industry-leading app and website as well as pioneering social media presence

Innovative organization and culture

continuous development of products and functionalities

Sustainable results

our goal of a consolidated return on tangible equity between 13% and 14% in the short to medium-term

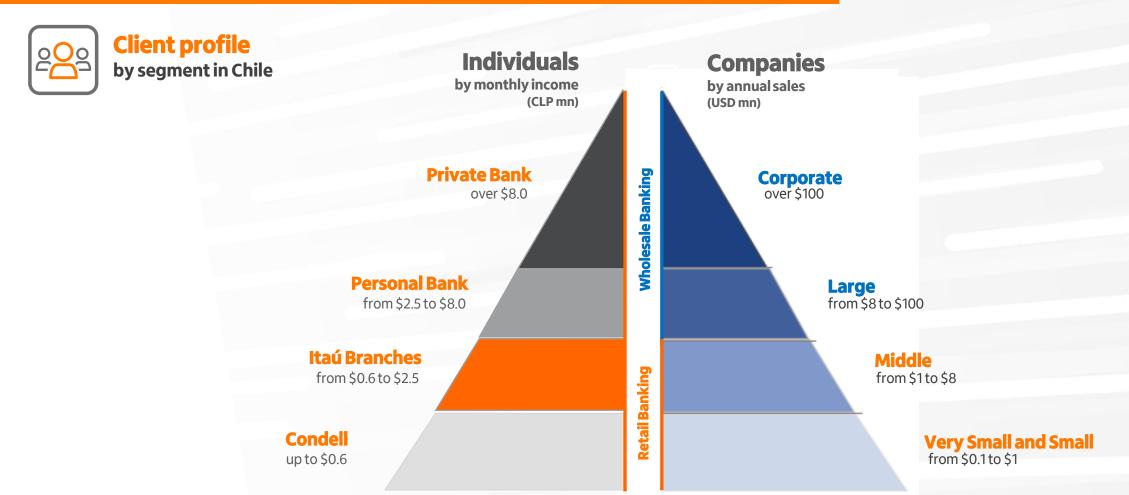




Who are our clients?



Through our Retail and Wholesale Banking segments we offer a wide range of products and services tailored to each client profile.





Approximately thousand

Employees ¹ in Chile and New York

By gender

- at least one female candidate is considered for every manager-level position
- ensuring that employees on maternity leave are paid full bonuses

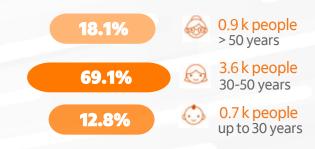




Men

we have launched our campaign Itaú is orange and also of all colors, to promote LGBTIQ+ inclusion

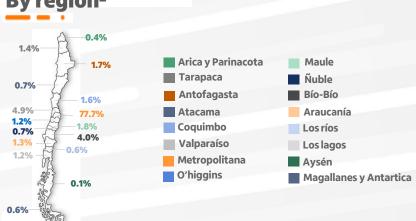
By age bracket²



By hierarchical level²



By region²



Training and performance²





1-September 30, 2021; 2-December 31, 2020.

Retail banking



Our distribution network

is based on segmentation model with well defined identity and value proposition, aimed at optimizing service level, satisfaction and profitability per client

186 branches

our distribution network in Chile comprises

12%14%53%21%NorthMidSantiagoSouth







Branches in Chile



brick and mortar branches

Itaú Personal Bank¹22Itaú Sucursales106Condell (Consumer Finance)53

New York Branch



digital branches

Itaú Personal Bank

Itaú Sucursales 2



1- Additionally, 28 Personal Bank Corners



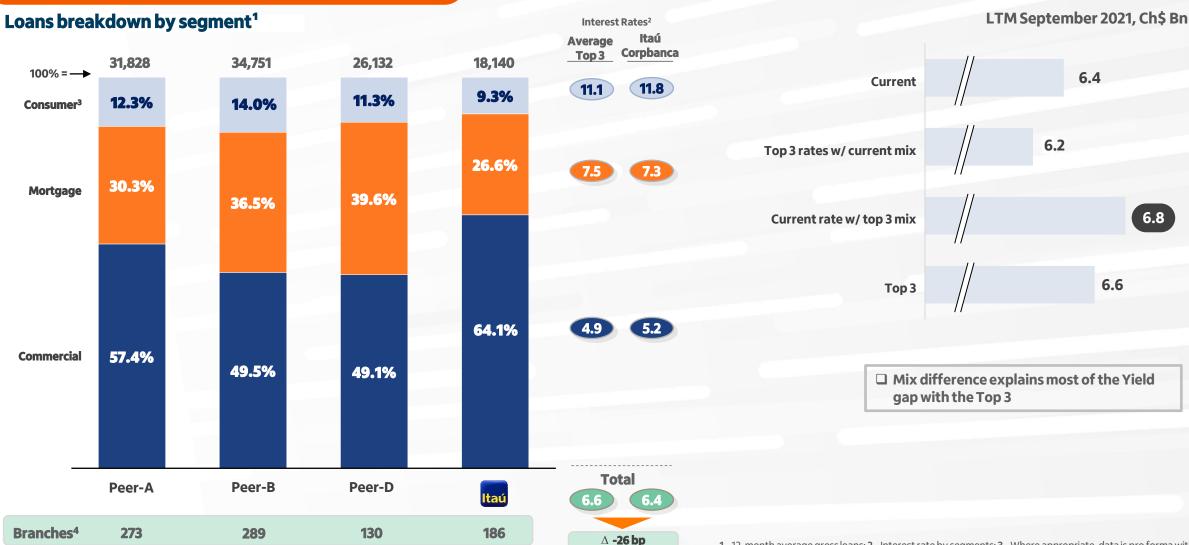


6.4

6.8

6.6

Business mix an opportunity for retail growth



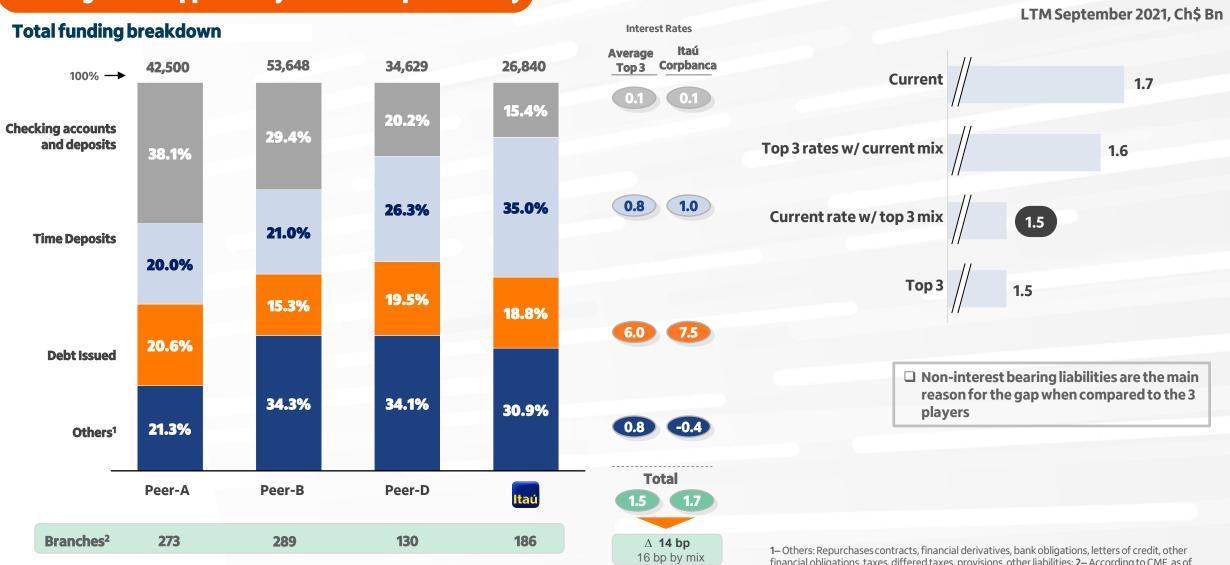
^{1—12-}month average gross loans; 2—Interest rate by segments; 3—Where appropriate, data is pro forma with Santander Consumer for 2019; 4—According to CMF as of May.21.

-41 bp by mix





Funding mix an opportunity to increase profitability



Source: CMF; Itaú Corpbanca; Team Analysis.

Yield ITCB with mix Peers 1.5%

financial obligations, taxes, differed taxes, provisions, other liabilities; 2- According to CMF as of May.21.





Transformation is underway based on the 5 keys pillars that define the way forward











As is an evident across the different initiatives in place around the **key pillars**

Customer Centricity

Fast growing NPS

Awards

Rankta

Simple and Digital

Best Banking App

Website for SMEs

API's developed

Best Banking

(Servitest)

Innovation Organization and Culture

Sustainability Results

ESG Focus

















3rd consecutive quarter with consolidated ROTE > 13%



















- Digital, customer-centric technology
- Operational risk reduction
- Time-to-market reduction





Staff working in an agile model



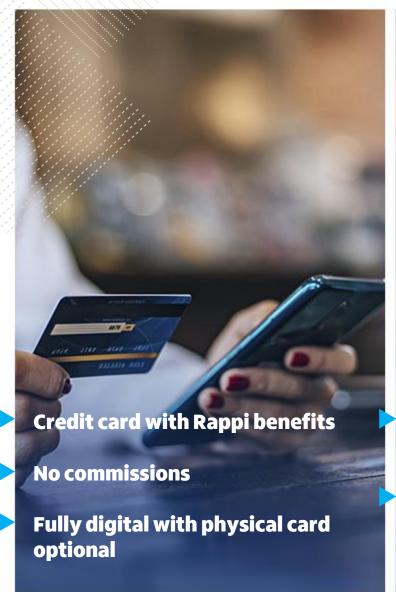


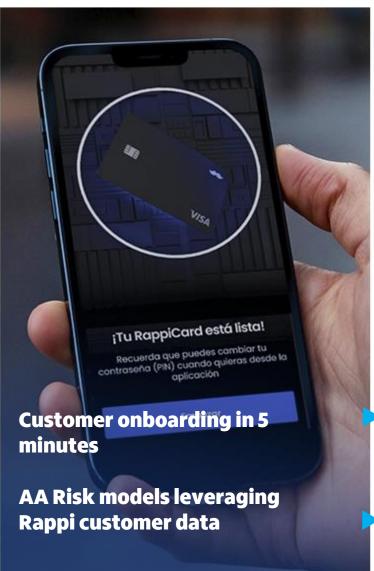


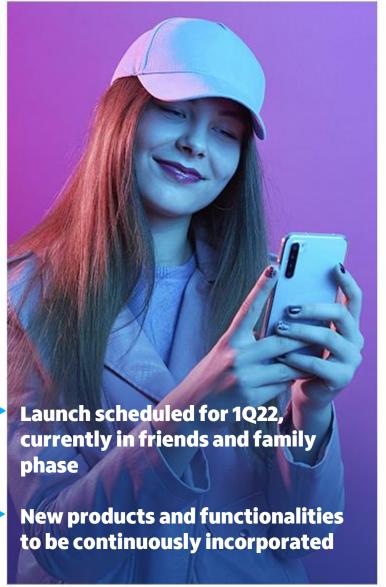


Itaú-Rappi | Advances and Next Steps













Customer Centricity

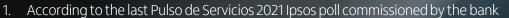
Itaú Corpbanca had the biggest NPS improvement among Banks ¹



How likely are you to recommend your bank to a friend or colleague?

On a scale of zero to ten where 0 is "definitely would NOT recommend" and 10 "would definitely DO recommend"

NPS Itaú² 2020 2021 444 p.p. 622 Jun 2020 Sep 2021

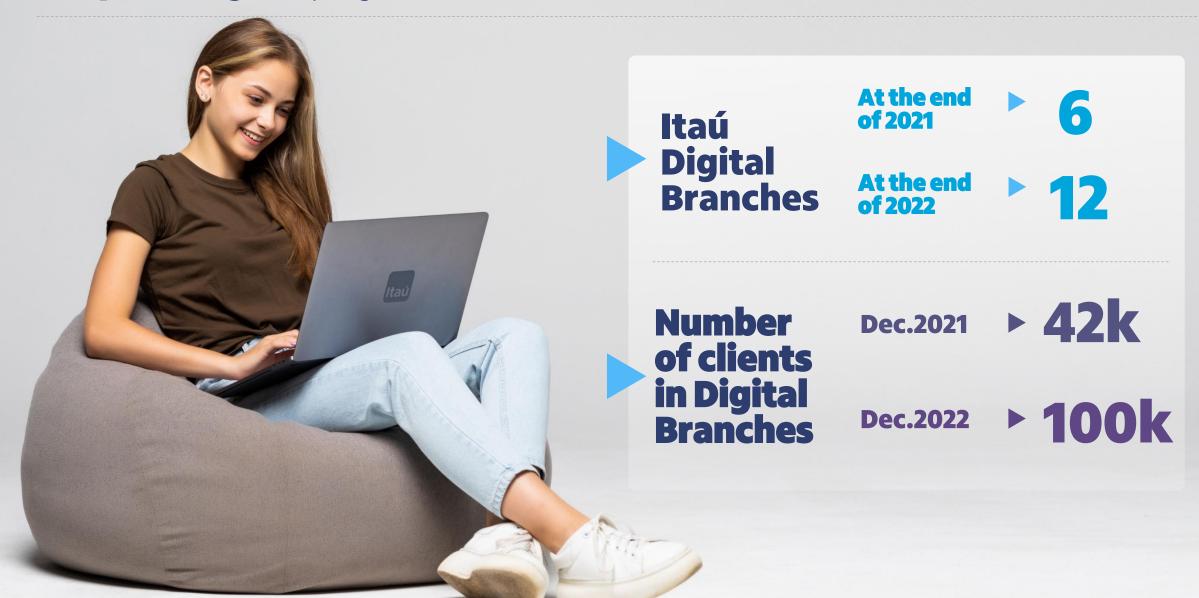


2. According to internal Itaú measurement





► Simple & Digital | Digital Branches





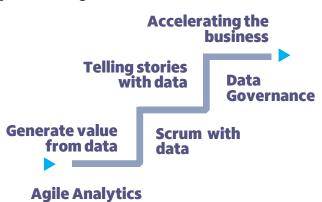
We continue to position ourselves in social networks through content generation...

Kevin Mitnick

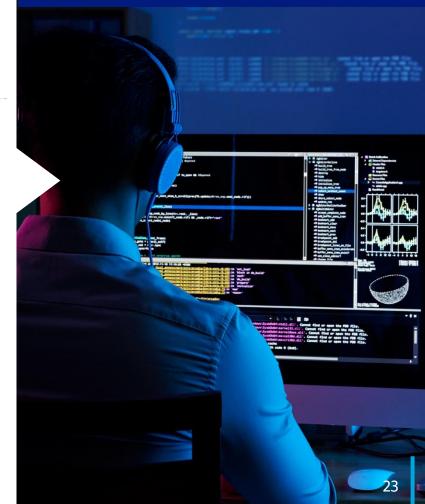
Formerly the Most Wanted Hacker

...and innovation as a digital leader for our clients and employees

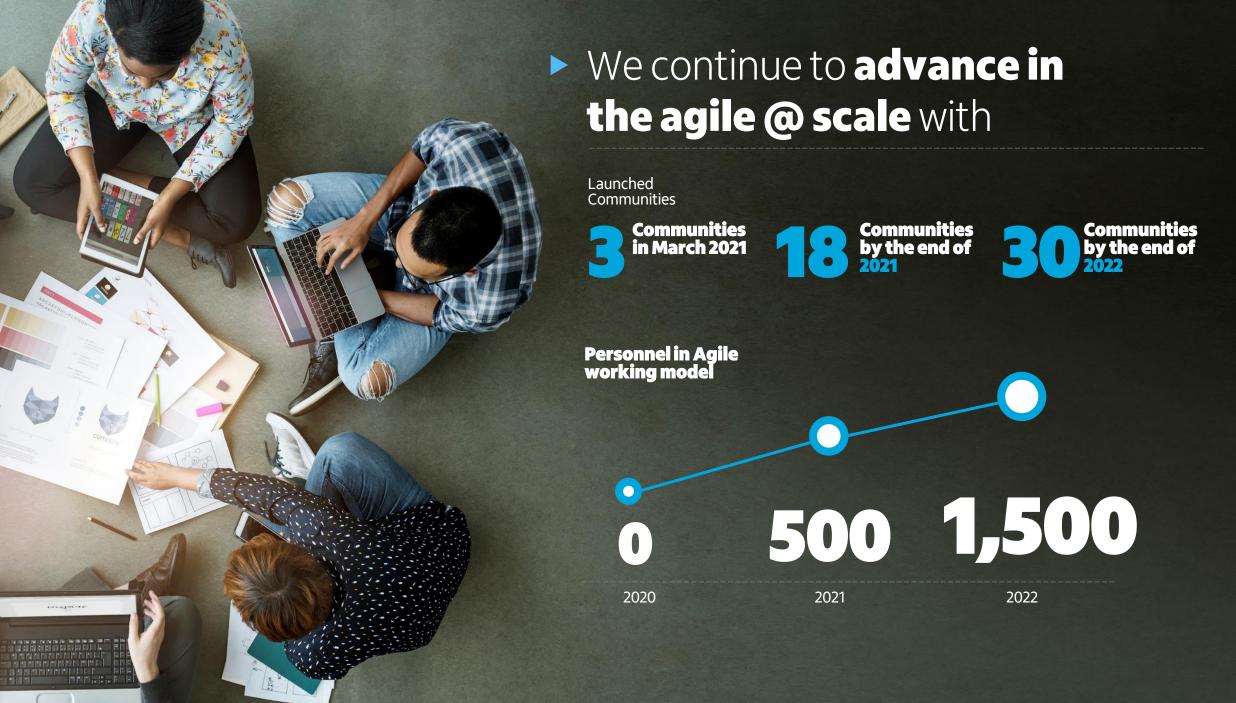
Employee training track













We are incorporating an ESG focus in all our busin



Financial inclusion of new SMEs

11,226

SMEs accounts opened between January and October

SME project examples

Pellet Plant

We provide working capital for the development of a pellet plant, which will process 150 thousand tons per year

Solar Energy project

Foreign trade financing to strengthen our client business consisting in implementing solar energy projects for various industrial and agricultural fo its clients

Environmental & Social Risk Management | ESRM

We have an industry-leading team in socioenvironmental risk assessment. Our management framework for assessing the bank's environmental and social risks is based on 3 pillars:

- Socio-environmental questionnaires
- Socio-environmental assessment of projects
- **Exclusion list**

projects monitored in 2021 to date

in operation stage

in construction stage



















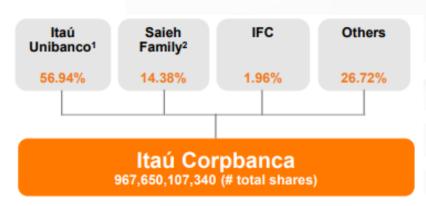




Shareholders & Stock market

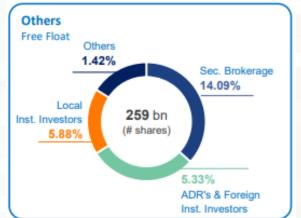


% Total share capital as of November 17, 2021



1– Includes 103,736,846,776 shares owned by ITB Holding Brasil Participações Ltda. that are under custody.

2- Includes 36,000,000 shares owned by Corp Group Banking S.A. that are under custody



Market Cap. (Nov. 17, 2021)



US\$ **2.1** Bn



LISTED NYSE

Sell-side rating:

Buy: 2

Hold: 6

Sell: 1

Source: Sell-side reports.

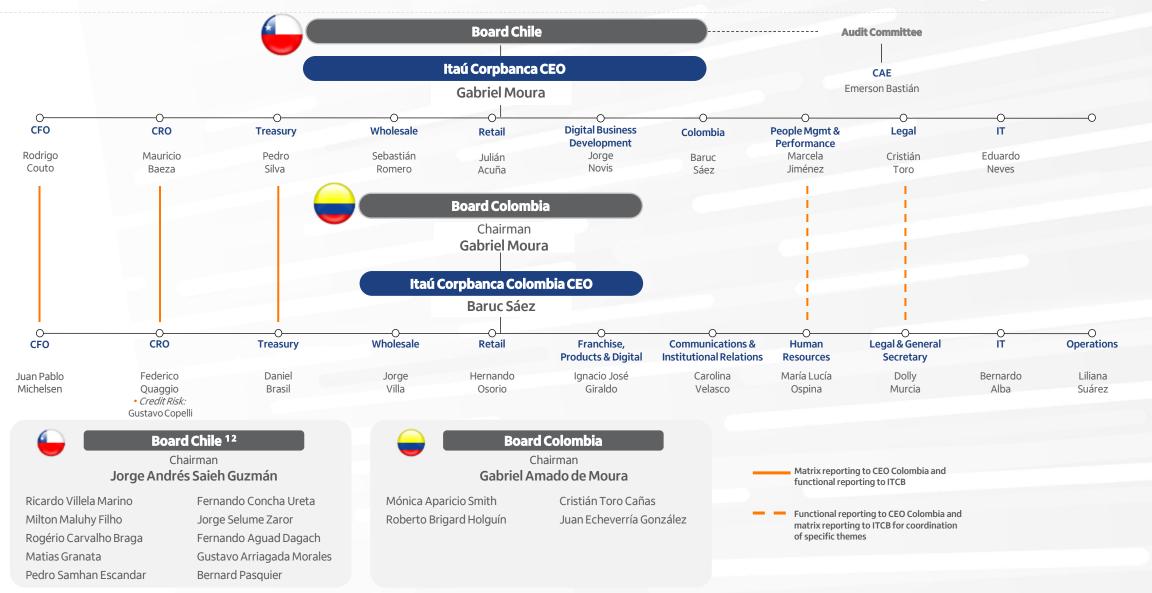




^{1 -} Shareholders equity for Itaú Corpbanca and Bci is net of goodwill and intangibles from business combination.

Our management





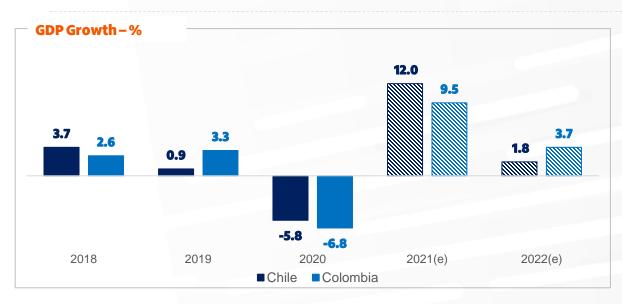
¹⁻ Itaú Unibanco and CorpGroup appoint the majority of the members of the board of directors; 2 - Pursuant to the Shareholders Agreement, the Directors appointed by Itaú Unibanco and CorpGroup shall vote together as a single block according to Itaú Unibanco's recommendation.

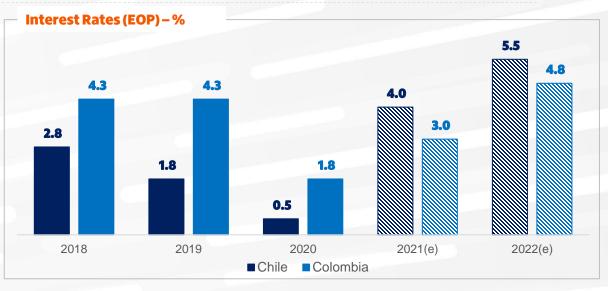


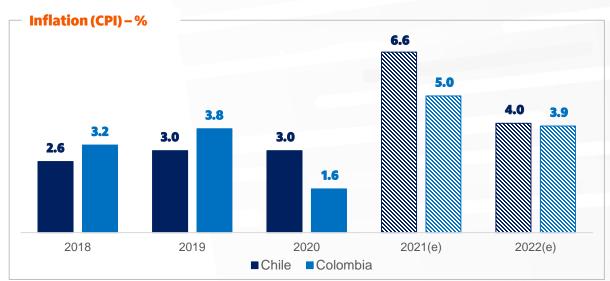


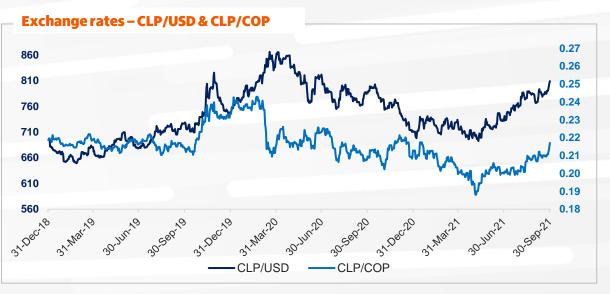
Our expectations 😜 😜











Source: Central Bank of Chile, Central Bank of Colombia and Itaú's projections. (updated as of November 19, 2021).





Financial information



The financial information included in this Management Discussion & Analysis presentation is based on our managerial model which is based on our managerial model that we adjust for non-recurring events and we apply managerial criteria to disclose our income statements. Starting in the first quarter of 2019, we have been disclosing our income statement in the same manner as we do internally, incorporating additional P&L reclassifications, fully converging to the format presented by Itaú Unibanco.

This managerial financial model reflects how we measure, analyze and discuss financial results by segregating: (i) commercial performance; (ii) financial risk management; (iii) credit risk management; and (iv) costs efficiency.

We believe this form of communicating our results will give you a clearer and better view of how we fare under these different perspectives. Please refer to pages 9 to 12 of our Management Discussion & Analysis Report ("MD&A Report") for further details, available at 🖊 ir.itau.cl.



► **3Q21** | Quarter Highlights

3Q21 vs. 3Q20 change

Non-interest Cost of credit Financial margin with Commissions and clients expenses fees Ch\$ 163.1 million Ch\$ 207.9 million Ch\$ 53.9 million Ch\$ 48.1 million +0.9% +9.2% + 30.6% -42.7% **Credit portfolio** CET1 **Net Interest Margin** 2.6%2 Ch\$ 19.0 trillion 6.7% Ch\$ 4.8 trillion +0.6% +2.7%1

st Bank with **best growth performance** in mortgage credits in the last 3m and 6m periods

2 nd Bank with **best growth performance** in consumer installment loans in the last 6m and 12m periods





Recurring

Net Income

Consolidated Ch\$59.0 Bn

Chile Ch\$58.6 Bn

Recurring

Return on Tangible Equity (ROTE)

3021

Consolidated 13.2 %

Chile **17.2%**

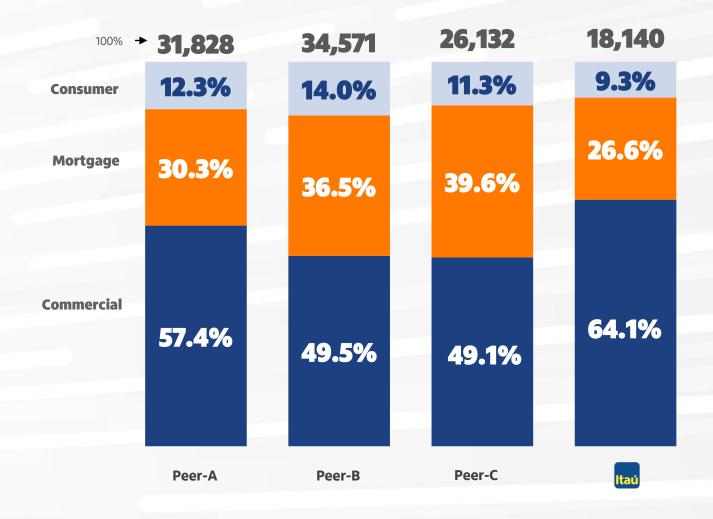
9M21

16.9 %

20.8%

▶ **3Q21** Business mix

Loans breakdown by segment¹





Sep'20

Retail: 32.8% share in loans

Sep'21

Retail: 36.3%

share in loans

Since 2016

↑ 784 bpRetail share in loans

A 353 bp







2.6%

2.6%

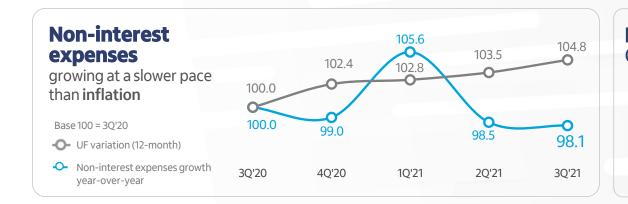
Capital financial margin and others

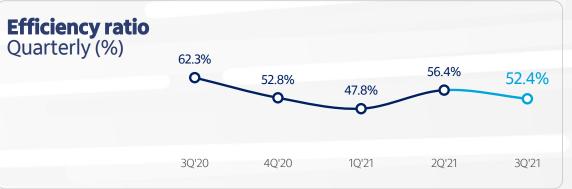


> 3Q21 | Non-interest expenses

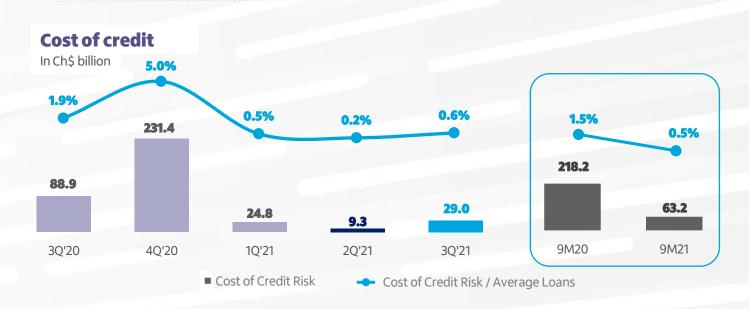


Administrative (51.3) (49.4) 3.8 Total Personnel and Administrative (105.5) (101.2) 4.2 Depreciation, Amortization and Impairment (9.4) (9.0) 5.1	2% (105.3)	0.1%	(159.0) (313.1) (27.2)	(306.1) (32.0)	3.9% 2.3% -14.9%
Administrative (51.3) (49.4) 3.8	3% (51.4)	-0.3%	(159.0)	(153.0)	3.9%
Personnel (54.2) (51.8) 4.6	5% (53.9)	0.5%	(154.1)	(153.1)	0.6%
In Ch\$ billion 3Q21	3Q20	Δ	9M21	9M20	Δ

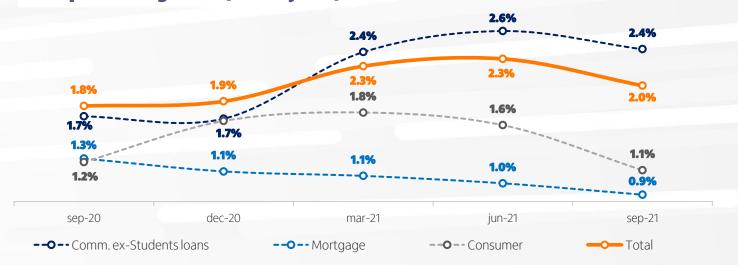


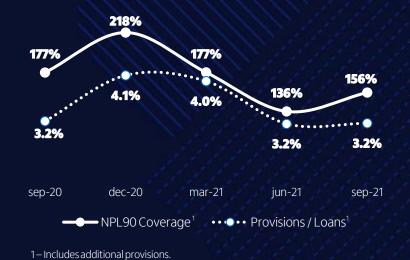


> 3Q21 | Cost of credit and credit quality



Non-performing Loans (90+ days -%)

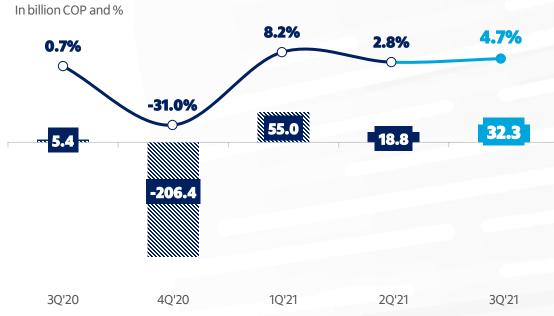




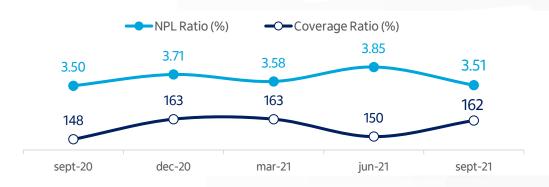
- 3Q'21 cost of credit within range of revised guidance (0.5 – 0.8%) including Ch\$8.0 billion of additional provisions
- Declining NPLs and increasing NPL coverage

> 3Q21 | Highlights

Recurring net income¹ and RoTE evolution



NPL Ratio and Coverage Ratio (%) | over 90 days



About 3Q21

In COP

	3Q21	2Q21	\triangle
Loan portfolio	20.7 tn	20.0 tn	+3.1%
Operating revenues	306.6 bn	321.9 bn	-4.8%
Cost of credit	(107.6) bn	(86.1) bn	25.0%
Non-interest expenses	(233.2) bn	(201.8) bn	15.6%
Net Income ¹	32.3 bn	18.8 bn	71.9%

107 branches in Colombia in 3Q21

2.93 thousand Employees in 3Q21



4 (~3.6%)

branches closed in Colombia yoy



184 (~5.9%)

employees decrease in Colombia yoy

^{1—} Net Income under IFRS 9 for 4Q20 and 1Q21 are COP (85.4) billion and COP 48.5 billion, respectively.



► We have achieved a performance turnaround relative to pre-crisis levels



In Ch\$ billion, except when indicated	9M21	9M19	Δ
operating revenues	850.6	836.8	1.7%
cost of credit	(118.7)	(183.2)	(35.2%)
non-interest expenses	(470.2)	(468.1)	0.5%
recurring net Income	224.9	137.1	64.0%
RoTE	16.9%	9.0%	7.9 pp

▶ 3Q21 | Results



in million of Chilean Pesos	3Q'21	2Q'21	Δ	3Q'20	Δ	9M'21	9M'20	Δ
Operating Revenues	278.4	256.0	8.8%	250.7	11.0%	850.6	789.6	7.7%
Managerial Financial Margin	230.3	214.5	7.4%	213.9	7.7%	721.5	669.5	7.8%
Financial Margin with Clients	207.9	201.9	3.0%	190.4	9.2%	605.3	603.0	0.4%
Financial Margin with the Market	22.4	12.6	78.4%	23.5	-4.6%	116.2	66.5	74.9%
Commissions and Fees	48.1	41.5	15.8%	36.8	30.6%	129.1	120.1	7.5%
Cost of Credit	-53.9	-26.0	107.0%	-94.0	-42.7%	-118.7	-262.3	-54.7%
Provision for loan losses	-74.0	-40.6	82.0%	-113.7	-35.0%	-167.1	-310.6	-46.2%
Recovery of Loans Written Off as Losses	19.3	14.4	33.7%	18.1	6.8%	49.2	46.2	6.3%
CVA	0.8	0.2	356.5%	1.7	-52.9%	-0.8	2.1	-
Non-interest Expenses	-163.1	-149.6	9.0%	-161.7	0.9%	-470.2	-475.5	-1.1%
Personnnel expenses	-76.1	-71.3	6.7%	-76.2	-0.2%	-218.0	-224.4	-2.8%
Administrative expenses	-74.3	-66.2	12.2%	-70.6	5.2%	-216.1	-209.8	3.0%
Depreciation, Amortization and Impairment	-12.7	-12.1	5.2%	-14.8	-14.3%	-36.2	-41.3	-12.4%
Income before Tax and Minority Interests	61.4	80.4	-23.6%	-5.0	-	261.7	51.8	405.0%
Income Tax	-2.1	-9.5	-77.5%	-3.6	-40.9%	-35.0	-4.0	772.1%
Minority Interests in Subsidiaries	-0.3	0.0	576.6%	-1.5	-78.5%	-1.8	-3.1	-41.3%
Recurring Net Income	59.0	70.8	-16.7%	-10.1	-	224.9	44.7	403.0%

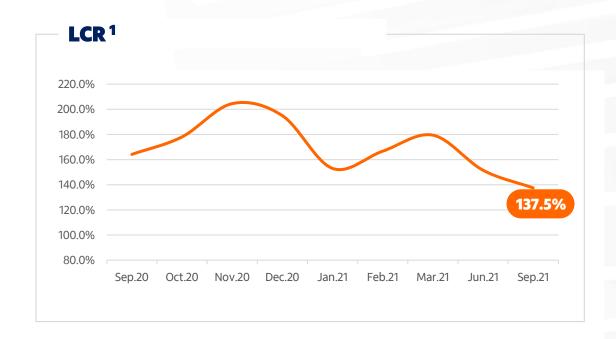
► **3Q21** | Liquidity

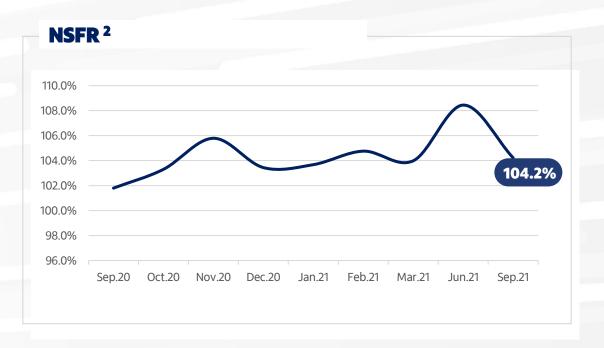




Strong liquidity position

LCR and NSFR ratios continue to be at historically high levels





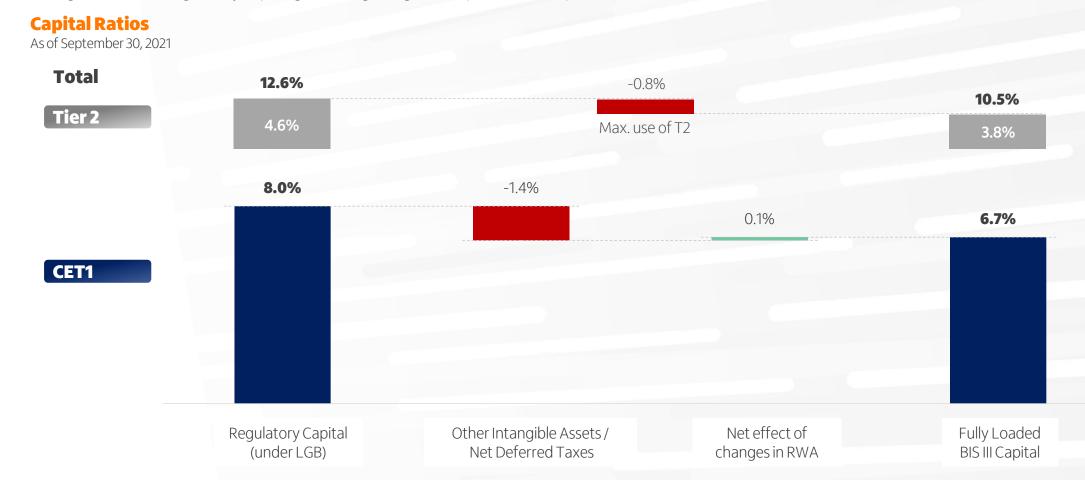
^{1 –} LCR: Liquidity Coverage Ratio calculated according to BIS III rules. Regulatory LCR ratios are still under construction in Chile. 2 – NSFR: Net Stable Funding Ratio, the methodology used to estimate NSFR consist of liquidity ratio proposed by the "Basel III Committee on Banking Supervision" ("BIS III") that was adopted by the CMF.
Source: Quarterly Liquidity Status Report as of September 30, 2021.

▶ 3Q21 | BIS III: Capital ratios estimates



> BIS III implementation in Chile

The new General Banking Law (New LGB), which implements the Basel III standards in Chile, requires the deduction of deferred tax assets and other intangible assets, among others, from regulatory capital generating a negative impact on our capitalization ratios





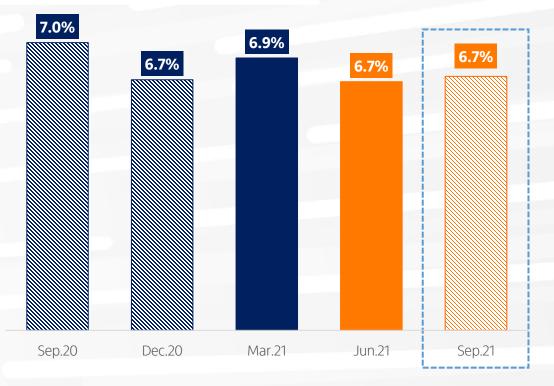
▶ **3Q21** | BIS III: Capital ratios estimates ■ ■





Estimated Fully Loaded BIS III Capital Evolution







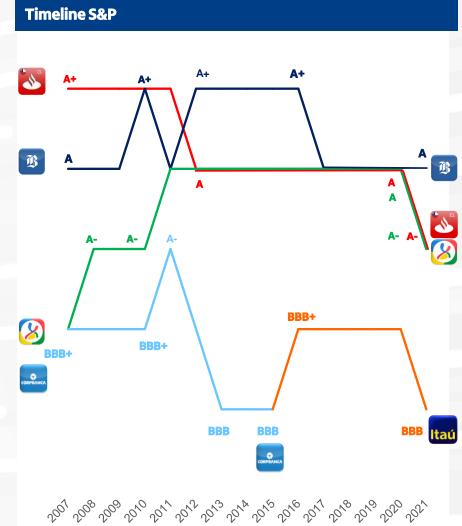
Agenda



Itaú

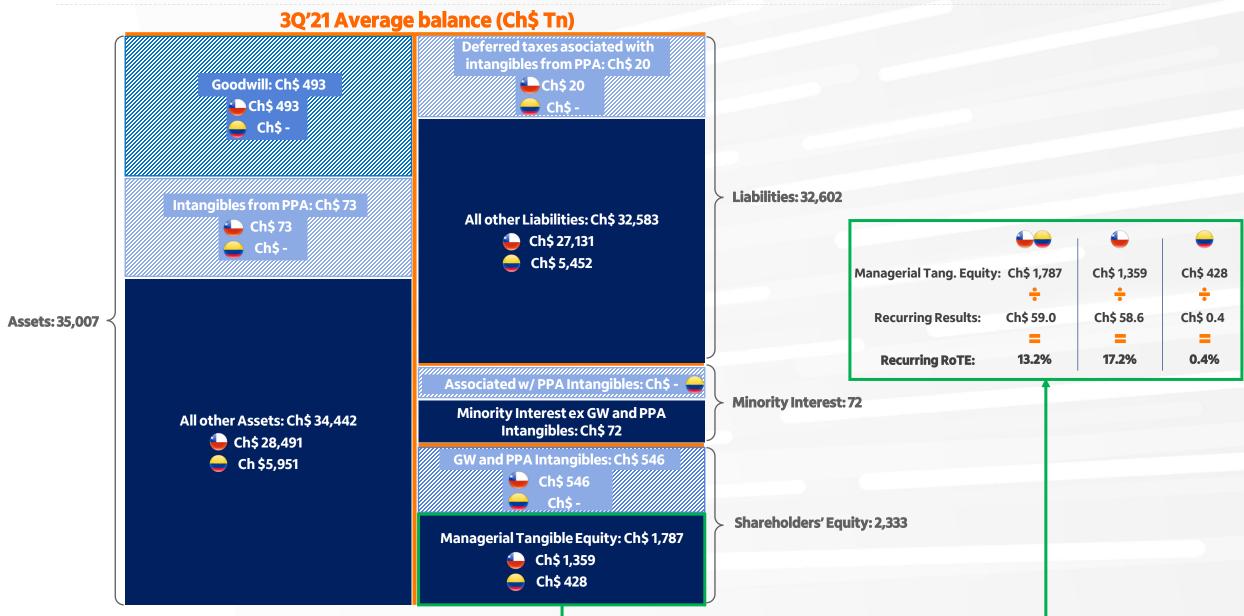
Current international ratings





Itaú

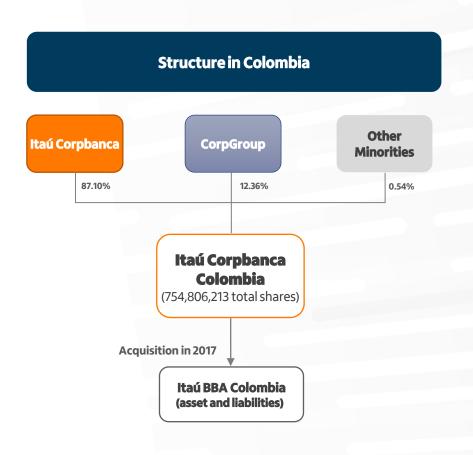
Average tangible equity breakdown



Transactions in Colombia



Itaú Corpbanca acquired shares of Itaú Corpbanca Colombia from Helm LLC



- On June 16, 2017, Itaú Corpbanca Colombia acquired Itaú BBA Colombia assets and liabilities¹
- Postponement of the date for Itaú Corpbanca to purchase the 12.36% stake of CorpGroup in Itaú Corpbanca Colombia:
 - The postponement date to purchase is until January 28, 2022
 - The purchase price has not changed and will be US\$3.5367 per share (US\$330 million in total) plus (i) interest from (and including) August 4, 2015 until (but excluding) the payment date at an annual interest rate equal to Libor plus 2.7% minus (ii) the sum of (x) the aggregate amount of dividends paid by Itaú Corpbanca Colombia to CorpGroup since the date of the Transaction Agreement, plus (y) the accrued interest with respect to the amount of such dividends since the date of their payment until the payment date of the purchase price, at an annual interest rate equal to Libor plus 2.7%.
- Itaú Corpbanca acquired shares of Itaú Corpbanca Colombia from Helm LLC and Kresge Stock Holding Company
 - On December 3, 2019, following receipt of regulatory approvals from the banking supervisors in Chile, Colombia and Brazil, Itaú Corpbanca completed its previously announced acquisition of shares of Itaú Corpbanca Colombia from Helm LLC and Kresge Stock Holding Company
 - Itaú Corpbanca acquired shares representing approximately 20.82% of Itaú Corpbanca Colombia's outstanding equity for aggregate consideration of approximately US\$334 million which implies a valuation multiple of 1.37 times book value as of October 31, 2019. This valuation is consistent with the valuation of Itaú Corpbanca Colombia in Itaú Corpbanca's financial statements

^{1 –} Itaú Corpbanca Colombia S.A. paid Ch\$33,205 million to Itaú BBA Colombia S.A. Corporación Financiera.

Global macroeconomic outlook



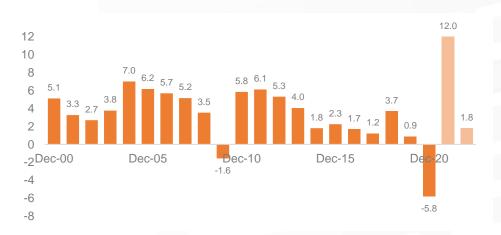
	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021F	2022F
GDP Growth (%) - World Economy												
World	4.2	3.5	3.5	3.6	3.5	3.3	3.8	3.6	2.8	-3.3	6.0	3.9
USA	1.6	2.2	1.8	2.5	2.9	1.6	2.4	2.9	2.1	-3.4	5.5	4.3
Euro Zone	1.7	-0.8	-0.2	1.4	2.0	1.9	2.7	1.9	1.4	-6.5	5.2	4.5
China	9.5	7.9	7.9	7.4	7.1	6.9	7.0	6.7	6.1	2.3	7.8	5.1
GDP Growth (%) - Latam												
Brazil	4.0	1.9	3.0	0.5	-3.5	-3.3	1.3	1.8	1.4	-4.1	4.7	-0.5
Chile	6.1	5.3	4.0	1.8	2.3	1.7	1.2	3.7	0.9	-5.8	12.0	1.8
Colombia	7.4	3.9	4.6	4.7	3.0	2.1	1.4	2.6	3.3	-6.8	9.5	3.7
Mexico	4.0	3.6	1.4	2.8	3.3	2.9	2.1	2.2	-0.2	-8.3	5.9	3.0
Peru	6.5	6.0	5.8	2.4	3.3	4.0	2.5	4.0	2.2	-11.0	12.5	3.0
Inflation (eop, %)												
Brazil (IPCA)	6.5	5.8	5.9	6.4	10.7	6.3	2.9	3.7	4.3	4.5	10.1	5.0
Chile	4.4	1.5	3.0	4.6	4.4	2.7	2.3	2.6	3.0	3.0	6.6	4.0
Colombia	3.7	2.4	1.9	3.7	6.8	5.8	4.1	3.2	3.8	1.6	5.0	3.9
Mexico	3.8	3.6	4.0	4.1	2.1	3.4	6.8	4.8	2.8	3.2	7.0	3.8
Peru	4.7	2.6	2.9	3.2	4.4	3.2	1.4	2.2	1.9	2.0	5.7	3.3
Monetary Policy Rate (eop, %)												
Brazil	11.00	7.25	10.00	11.75	14.25	13.75	7.00	6.50	4.50	2.00	9.25	11.75
Chile	5.25	5.00	4.50	3.00	3.50	3.50	2.50	2.75	1.75	0.50	4.00	5.50
Colombia	4.75	4.25	3.25	4.50	5.75	7.50	4.75	4.25	4.25	1.75	3.00	4.75
Mexico	4.50	4.50	3.50	3.00	3.25	5.75	7.25	8.25	7.25	4.25	5.50	7.00
Peru	4.25	4.25	4.00	3.50	3.75	4.25	3.25	2.75	2.25	0.25	2.50	4.50
Unemployment Rate (avg, %)												
Brazil	-	7.4	7.1	6.8	8.5	11.5	12.7	12.3	11.9	13.3	13.1	12.9
Chile	7.1	6.4	5.9	6.4	6.2	6.5	7.0	7.4	7.2	10.8	8.8	7.5
Colombia	10.8	10.4	9.6	9.1	8.9	9.2	9.4	9.7	10.5	16.1	13.6	11.0
Mexico	5.2	4.9	4.9	4.8	4.4	3.9	3.4	3.3	3.5	4.4	4.2	4.0
Peru	7.7	7.0	5.9	6.0	6.4	6.7	6.9	6.6	6.6	13.6	10.9	7.0

Itaú's projections updated on November 19, 2021.

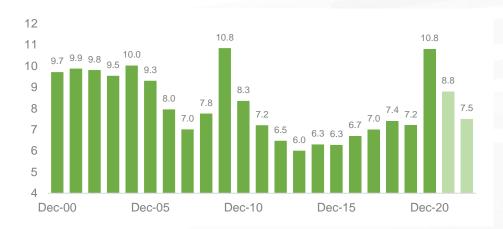
Macroeconomic outlook 😓



GDP Growth – % (YoY)

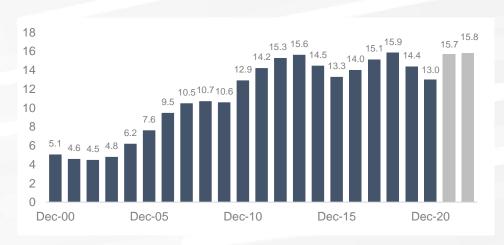


Unemployment rate – %



Itaú's projections updated on November 19, 2021.

Per Capita GDP – US\$ Thousand



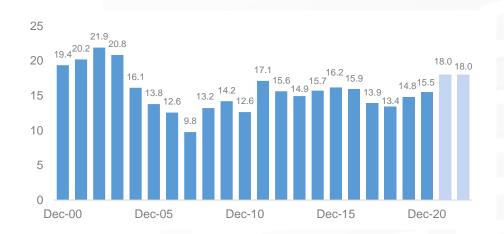
Inflation and Policy Rate – %



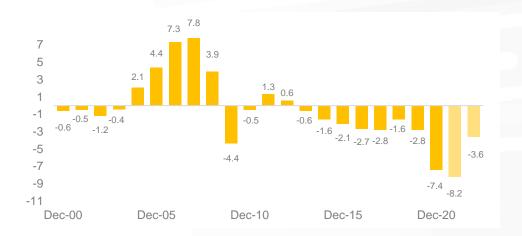


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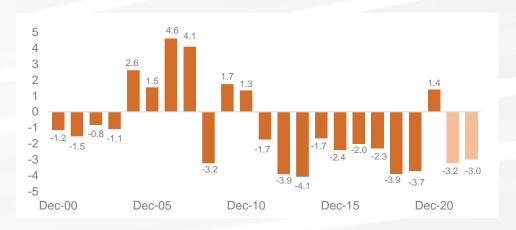
International Reserves – % of GDP



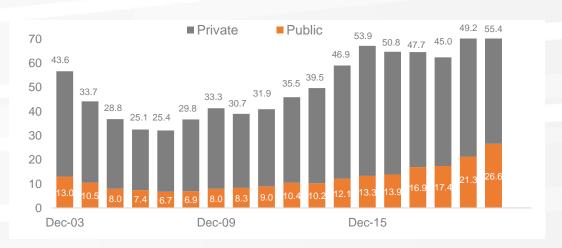
Central Government Fiscal Balance – % of GDP



Current Account Balance – % of GDP



External Debt – % of GDP

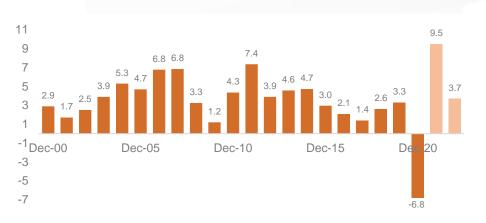


Itaú's projections updated on November 19, 2021.

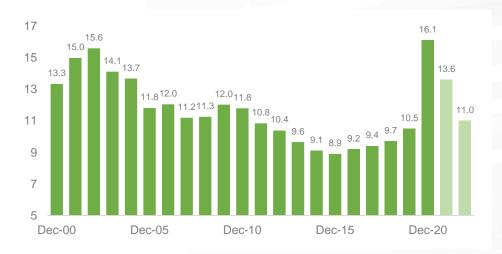
Macroeconomic outlook

Itaú

GDP Growth - % (YoY)

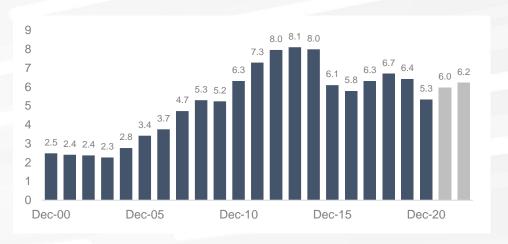


Unemployment rate – %



Itaú's projections updated on November 19, 2021.

Per Capita GDP – US\$ Thousand



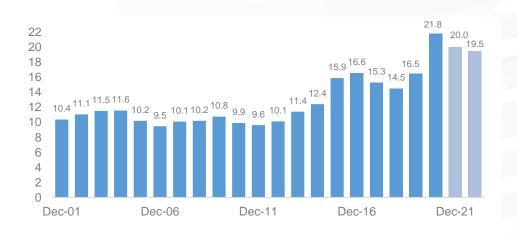
Inflation and Policy Rate – %



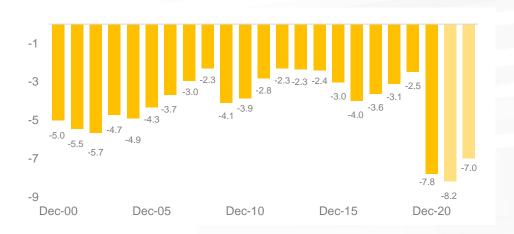
Macroeconomic outlook -



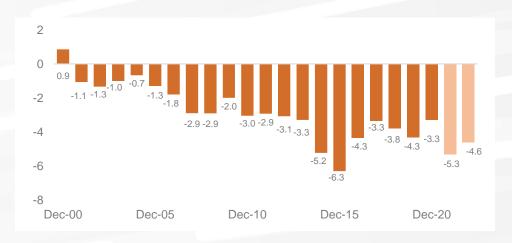
International Reserves – % of GDP



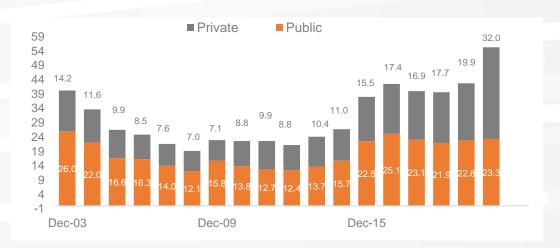
Central Government Fiscal Balance – % of GDP



Current Account Balance – % of GDP



External Debt – % of GDP



Itaú's projections updated on November 19, 2021.

November 22-24, 2021

Itaú BBA | LatAm Virtual Conference Presentation

Itaú Corpbanca







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